

## **Title: January 2017 update DHSTV transcript**

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This March: Grandparent Advisers, the start of the semester, and Harmony Day.

G'day I'm Hank Jongen. Welcome to the March edition of DHSTV.

This month I'd like to talk about Grandparent Advisers. Looking after children isn't always easy. Despite the good times, it's also a lot of work. Some grandparents start caring for a child during a hard and stressful time when parents are unable to care for their child.

Grandparent Advisers give extra support to grandparents and other non-parent carers with ongoing responsibility for children.

They offer referrals to federal, state and community services, book appointments with specialists and tailor information to suit individuals. You can read more about Grandparent Advisers on the department's website at [humanservices.gov.au](http://humanservices.gov.au) forward slash grandparent advisers.

This time of year means, that for many students, the semester has just started. You might be experiencing tertiary studies for the first time. So while you're getting to know your new campus, course and fellow students, why not get to know your Centrelink online account too?

It's a secure way for you to get reminders, report income and update details for your student payment. These days you can do most of your business online at a time and place convenient for you. And remember if you need some help navigating online or you have questions about payments check out Student Update on Facebook or Twitter.

The 21st of March is Harmony Day. A time to celebrate Australia's cultural, linguistic and religious diversity, and a great day to remember that 'everyone belongs'.

For me it's a time to reflect on the astounding diversity of staff and customers this department has. From our Indigenous Service Officers providing support for Aboriginal and Torres Strait Islander Australians to Multicultural Service Officers helping newly arrived Australians. It makes me proud to work for a department that has so many unique individuals from different backgrounds that all work together, bringing services to all Australians.

To mark this special day we'll be sharing inspiring stories from our diverse staff, so keep an eye out on our social media accounts.

You can also read, watch or listen to information about our payments and services translated in over 60 languages on our website at [humanservices.gov.au](http://humanservices.gov.au) forward slash your language

Thanks for watching, and as always, don't forget to like or follow us on social media and subscribe to our channel to keep up to date...

I'll see you next month, goodbye for now.

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