

## **St George Community Hub: Transcript**

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**Divesh Narayan**

**Multicultural Service Officer, Department of Human Services**

The St George Community Hub is an expo that we run where service providers attend on the third Wednesday of every month. We get about 25 to 30 on a regular basis. We have people from all walks of life coming into the hub. Services are provided there and they're offered a free meal as well.

**Lala Noronha**

**Manger, The Kogarah Storehouse**

Divesh gave me all these ideas and I was like wow, this is what we need in this place. It's like a dream, this is what I want. Our clients mostly are job seekers, single mothers, new arrivals, English as a second language. When they come here we support them, they need groceries, they need clothing.

**Client, The Kogarah Storehouse**

This gives me a chance to come and have something decent in the way of a meal and the company. Also there's people here from different organisations providing help and advice on different subjects.

**Tanja Angjelkoski**

**Multicultural Services Officer, Department of Human Services**

I assist with answering customers' enquiries, without needing to go back into an office.

**Wendy Vuong**

**Community Liaison Officer, Australian Taxation Office**

We're basically here today to promote the ATO online services.

**Ada Ly**

**Migrant Education Program Manager, Australian Taxation Office**

This is a very good event and very beneficial to the community.

**Tina Fitzgerald**

**Domestic Violence Disclosure Scheme Team Leaders, Sutherland Shire Family Service**

It's been very worthwhile for us today. We've been able to talk to a lot of services who are happy to have us come to their team meetings. And even the Department of Human Services, we are able to now contact their social workers.

**Alice Hattom**

**Team Leader, Settlement Services International (Ability Links)**

It's the best way to get to know each other, what we actually do.

**Abanoub Salama**

**Former Outreach Officer, Exodus Youth Worx**

We've been able to network with other organisations to see where these people fit within our community.

**Dalilia Shinko**

**Community Liaison Officer, NSW Department of Justice**

A lady who approached our information stall, asked when she saw the legal information and legal advice she just cried. I took her details, I'm going to connect her to the services and she was relieved knowing just there is services there. There's people who care to help her as well.

**Divesh Narayan**

**Multicultural Service Officer, Department of Human Services**

You hear it from providers out there saying the one stop shop is very valuable, it just is the ultimate goal that a Multicultural Service Officer wishes to reach.

***Text***

Find out more: [humanservices.gov.au/multicultural](http://humanservices.gov.au/multicultural)

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