

June 2018 Update DHSTV transcript

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This month: keeping your Medicare information safe, intent to claim changes, students preparing for semester two and balancing your payments as we head into tax time.

G'day, I'm Hank Jongen, here to tell you what's happening with the department in June.

It's really important to keep your personal details safe, especially Medicare information. There are times you'll need to provide your Medicare card, before a GP appointment or maybe for an eye test. But if someone asks for your Medicare details and you're not sure why they need it, don't be afraid to speak up.

You can find out more about protecting your privacy by visiting our website, or heading to www.oaic.gov.au

From 1 July, you will no longer be able to submit an intent to claim for certain payments or concession cards. If you've contacted us about making a claim for a payment or concession card, or you've started an online claim between the 17th and 30th June 2018, you need to complete your claim within 14 days. For new claims from 1 July, you won't get a payment or concession card before you've made a complete claim.

If your claim is successful, your payment or concession card will be issued from the date you submitted your complete claim to us. You'll need to submit your claim form with all supporting documents so we can assess your claim.

To all the students sitting their Semester one exams, best of luck!

And if you're starting a new course in Semester two and thinking about claiming a student payment, make sure you submit your claim early. You can claim up to 13 weeks before your course starts.

A number of factors can affect your eligibility for a student payment, so before you lodge a claim, make sure you check out the payment information on our website.

If you don't know the exact details of the course you'll be studying – that's ok. Just be sure to let us know if your course or study details change after you submit your claim.

Once you've lodged a claim, you can track its progress online without having to call us.

Last but not least, Winter is here, so it's time to dust off those beanies while we get ready to balance your family assistance payments. We'll be comparing your actual income to the income estimate you gave us for the 2017 to 18 financial year, to make sure you were paid the right amount.

We'll work out if you're entitled to the Family Tax Benefit part A or part B supplements, and the Single Income Family supplement. We'll also check that your children are meeting immunisation and health check requirements, if applicable.

Remember, you're only eligible for Family Tax Benefit part A supplement if your family income is eighty thousand dollars or less, regardless of how many children you have.

And don't forget to update your Child Care Subsidy assessment, as you won't automatically transfer from your current child care arrangement.

As always, thanks for watching, and don't forget to like or follow us on social media and subscribe to our YouTube channel to keep up to date.

Take care and see you next month.

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